



GRAND COMPUTERS CLUB

February 7, 2024

General Meeting

Call to Order



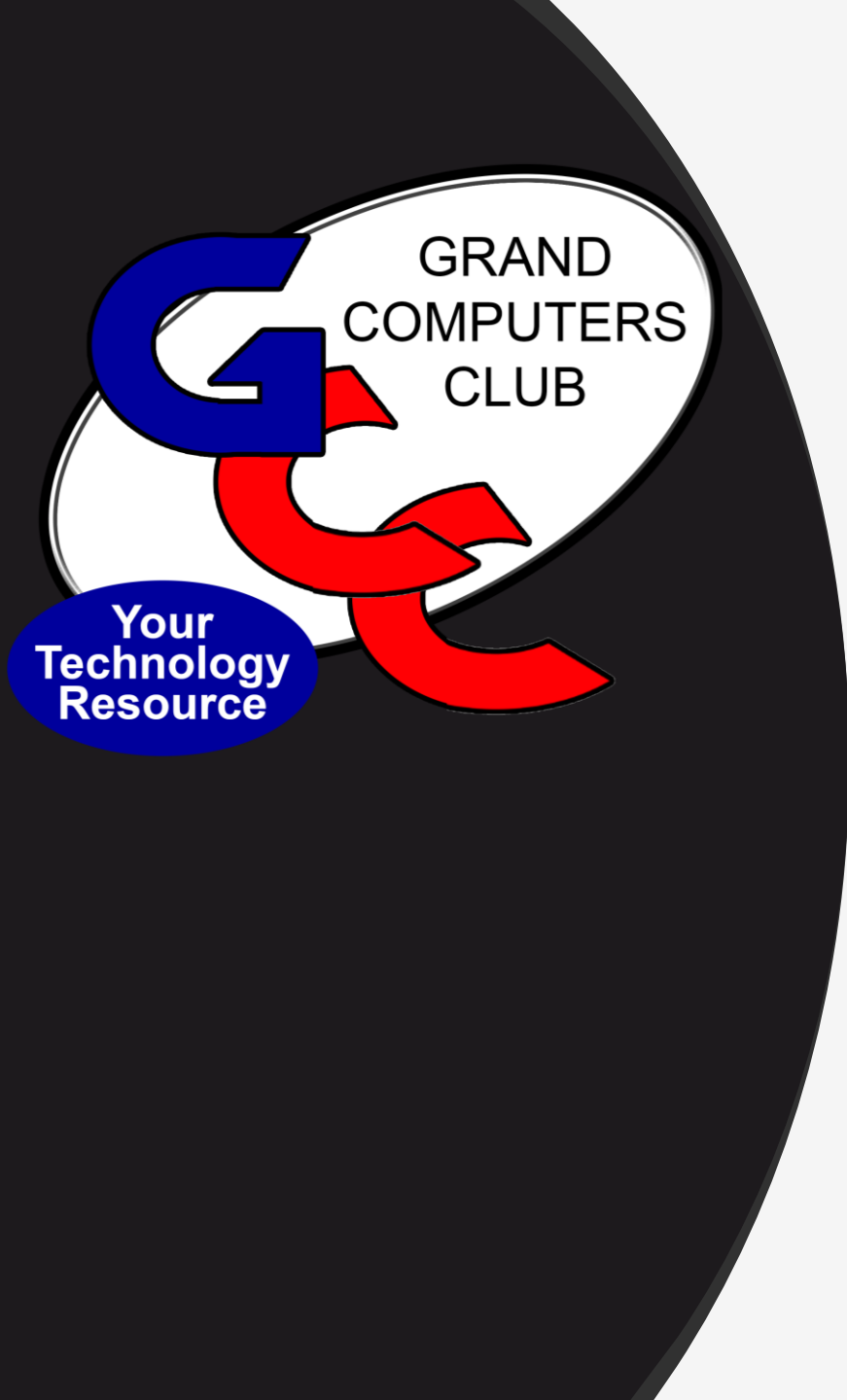
WELCOME!

TODAY'S AGENDA:

CLUB & BOARD BUSINESS

CAM IT OVERVIEW

*PRESENTED BY REBECCA BIRD
INFORMATION TECHNOLOGY MANAGER*



Grand Computers Club

2024 Executive Board

President – Clay Stephens

Vice President – Tom Shepherd

Treasurer – Debbie Meyer

Secretary – Gaile Brinkman

Education Director – Marie Frasca

Monitor Director – David Weeks

Membership Director – Kathleen Cracraft

Technical Director – Tech Gray

Tech Help Director – Ann Hopperstad

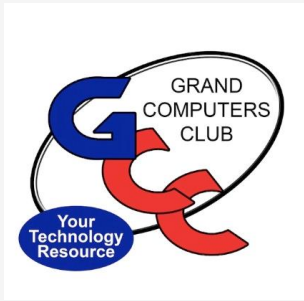
President's Report



- Space Allocation Project
 - What have you heard?
 - What is your Board doing about it?
 - Next steps?
- Strategic Plan through 2026
 - We will go over this in detail at the March General Meeting!
- Dues for 2024 remain at \$25
 - Renewals can be done at the club or online!
 - New Members join at \$25 regardless of the time of the year

MEMBER PROFILE

- **Renew Your Membership**
- Your Membership Info
- Change Your Password



Vice President's Report

Tom Shepherd

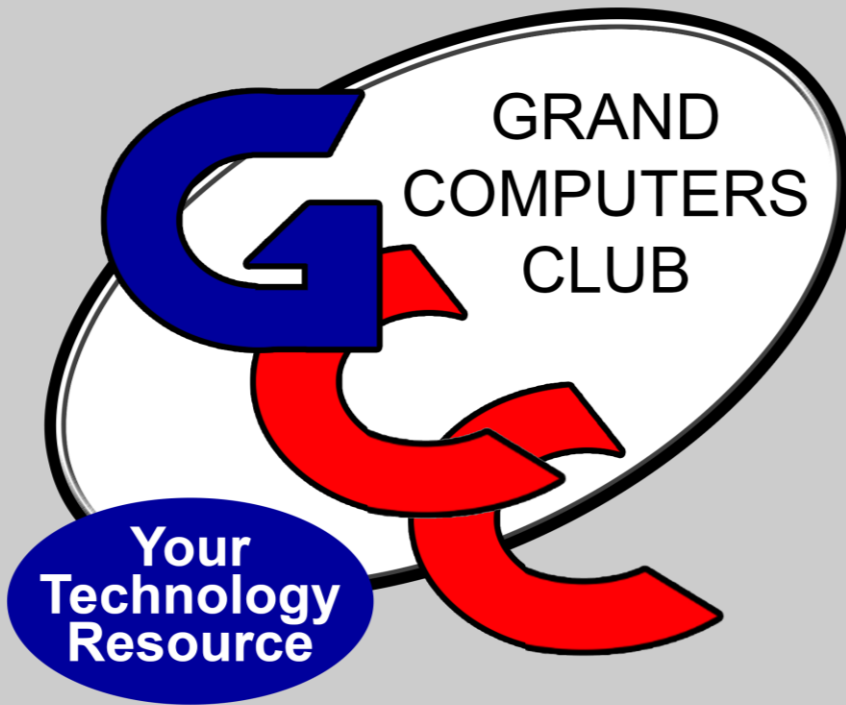
- COFFEE CHAT- Update from the City of Surprise, Thursday Feb 8 – Chaparral, Pima – 8:30 am
 - New Member Orientation- Friday Feb 16 – Chaparral, Apache – 3:30 pm
-



Vice President's Report (continued)

<i>Meeting</i>	<i>Coffee Chat</i>	<i>New Member Orientation</i>
<i>JANUARY</i>	63 58 members 5 residents	52 47 members (including 7 board/SIG leaders) 5 residents

Treasurer's Report
Debbie Meyer

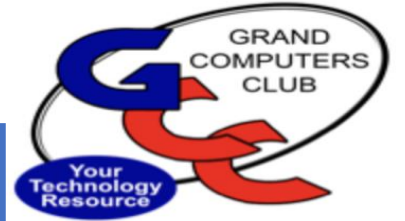


Grand Computers Club



Income	1/1/2023- 1/29/2023	1/1/2024-1/29/2024
Class Registration	\$4,970.00	\$5,170.00
Membership Dues	10,030.00	10,600.00
Supplies & Printing	.00	313.50
Equipment Sales	.00	0000.00
Banqt Guest Meals	.00	000.00
Interest Income	.00	00.00
Total Income	\$15,000.00	\$16,083.50

Grand Computers Club



Expenses	1/1/2023-1/29/2023	1/1/2024-1/29/2024
Advertising	\$540.87	\$505.15
Fees & Charges-Bank,	.00	231.62
Small Equip/Software	47.08	372.55
Meeting Expense	64.96	233.40
Office supplies	467.42	95.65
Name Tags	48.00	.00
Awards	00.00	.00
Banquet Dinner	.00	.00
Total Expense	\$1,168.33	\$1,438.37

Grand Computers Club



Account Balances	1/1/2023- 1/29/2023	1/1/2024- 1/29/2024
Checking Account	\$17,024.44	\$35,783.62
Petty Cash	100.00	100.00
Savings Regular	9,766.67	17,526.97
Reserve Acct (Equip)	21,500.00	25,000.00
Total in Accounts	\$48,391.11	\$78,410.59



Membership Report

Kathy Cracraft



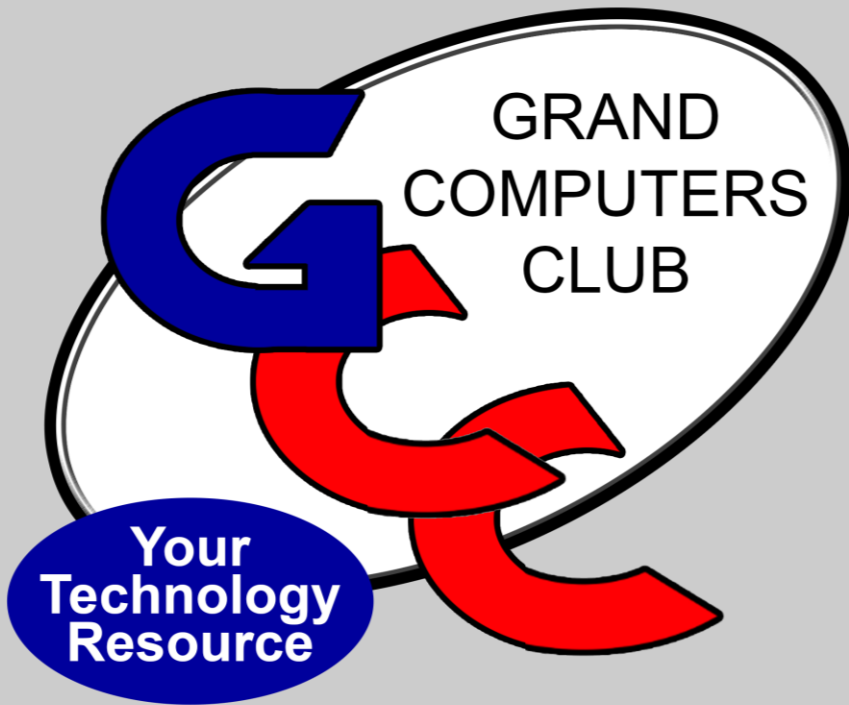
January 2024 Participation

Current Membership
1050

Month	Session	# of Sessions	Total Participation		
January	Classes	13	152		
January	Meetings	15	370		
January	Open Use Room	26	576		
January	SIGs	10	189		
January	Tech Help Members	4	169		
January	Tech Helpers	4	72		
January	Zoom Meetings	4	16		
Total		76	1544		

Education Report

Marie Frasca

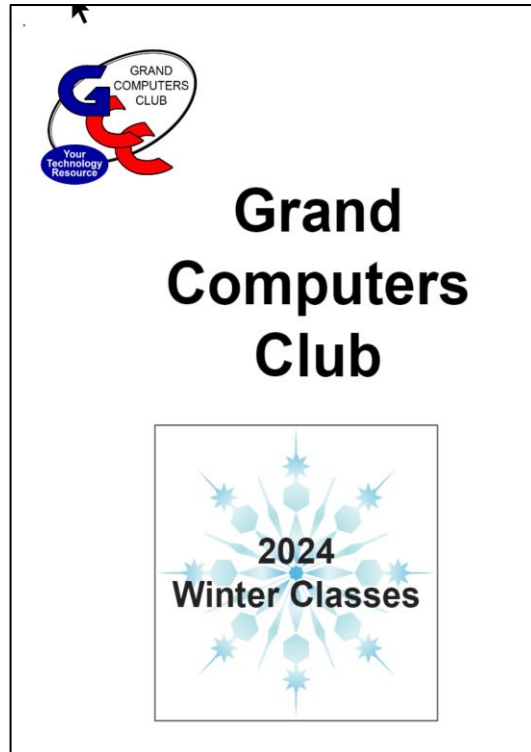




CLASS REGISTRATION

- Payment for classes is ONLINE only with Credit/Debit Card
 - Click: [“Pay for these classes”](#)
 - Follow the prompts through the credit/debit card payment process.
 - Click: [“Submit Payment”](#) to complete the transaction.
 - [?] You will receive an email confirmation (almost immediately) that confirms you have paid.
 - If payment is not completed the day of registration, you will be automatically withdrawn.
-

EDUCATION INFORMATION



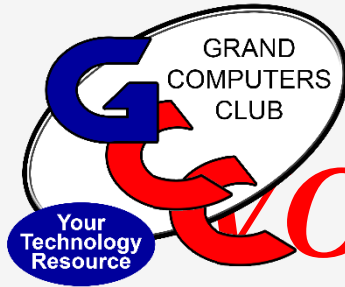
Booklets – Located

- Membership Welcome Page
- Click: **Education** tab
- Click: **Registration Information**

Listed:

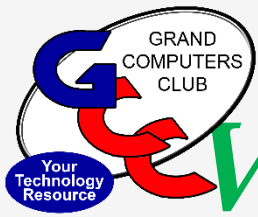
- Click: **Education Class Booklet Winter**
- Click **Education Booklet Guide**





VOLUNTEERS NEEDED INSTRUCTORS

- We are always looking for new instructors
 - If you are interested in teaching,
 - Contact the Education Director at education@grandcomputers.org
-



VOLUNTEERS NEEDED CLASS ASSISTANTS

- If you are unsure of your abilities, consider assisting in the class.
- You might be surprised by your abilities. If you are interested in assisting [contact the instructor or education director.](#)

Marie Frasca
Education Director

education@grandcomputers.org



Monitor Report David Weeks

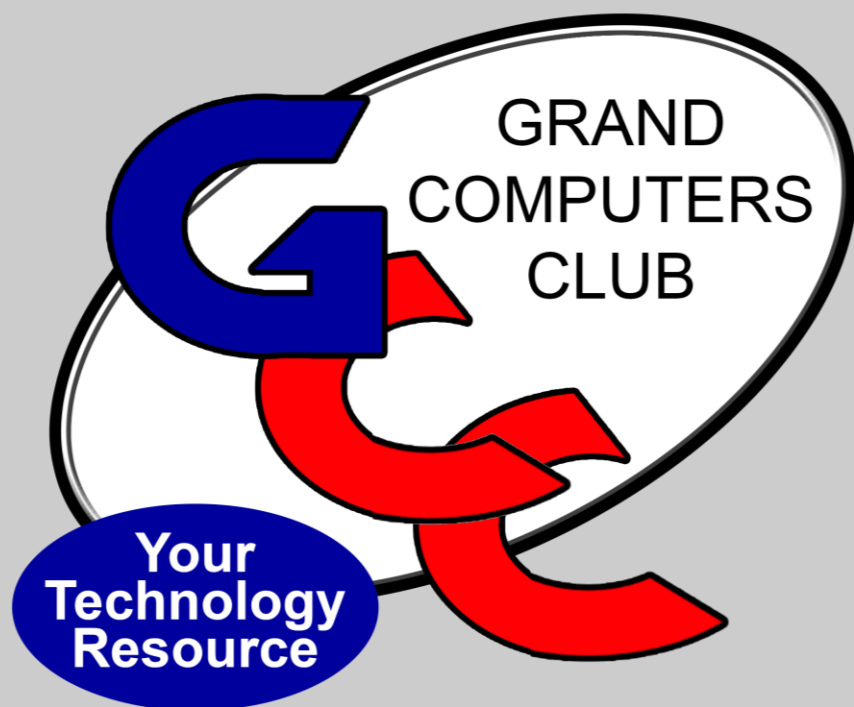


Monitor Participation Report - January

	2024	2023
Number of Active monitors:	71	
Participating monitors:	23	20
Number of new monitors:	3	1
Number of resigned monitors:	0	0
Number of open sessions:	48	42
Number of closed sessions:	0	0
Total Club Attendants:	576	539
Members:	480	427
Residents:	81	90
Guests:	15	22

Many thanks to the 23 monitors that volunteered

David Weeks - Monitor Director
monitor@grandcomputers.org



Tech Help Report

Ann Hopperstad

Tech Help January 2024 vs 2023



WE ♥ OUR
VOLUNTEERS



January 2024

Avg Members
Helped per Session

42

Avg Tech Helpers per
Session

18

Avg Issues per Tech
Helper per Session

2.3

January 2023

Avg Members
Helped per Session

33

Avg Tech Helpers per
Session

22

Avg Issues per Tech
Helper per Session

1.5

Interested in being part of the Tech Team?
Please contact techhelp@grandcomputers.org to volunteer!

Next General Meeting



March 6th - 2:00 - 3:30pm
Chaparral Center, Pima Room

Topic: Grand Computer Club Strategic
Plan Overview!

Today February 2024

Print Week Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	31	Feb 1	2	3
	10:30am iPad/iPhone Wonderfu 1pm Android Smartphone Bas 3:30pm PC Basic Beginning Co	12pm Tech Help	10:30am Windows 11 Basic (C 1pm Apple Watch-Almost All Y	First Day of Black History Ma 8am Financial Education SIG 1pm Apple Watch-Almost All Y	10:30am Windows 11 Basic (C 1pm PC Basic Beginning Inter	Open House 9am - 12:30pm
4	5	6	7	8	9	10
Club Closed	8am Financial Education SIG 10:30am Gmail - Understand H 12:45pm Compose Yourself SI 1pm Excel Microsoft For Wind	10:30am Gmail - Understand H 12pm Tech Help	1pm Excel Microsoft For Wind 2pm General Meeting	8:30am Coffee Chat 10:30am Chromebook Worksh 1pm Android Smartphone Cor 3:30pm Photoshop Elements E	10:30am Gmail - Understand H 1pm Financial Education SIG	Club Open 9-12:30
11	12	13	14	15	16	17
Club Closed	10:30am iCloud for Mac and PC 1pm Android Smartphone Em 6pm SIG-PhotoshopElements	12pm Tech Help	Valentine's Day 8am Pages 1 for Mac 10:30am Apple Watch - Worksl 1pm Windows 10 & 11 OneDr	8am Financial Education SIG 1pm Android Smartphone Can 3:30pm New Technology SIG	8am Pages 1 for Mac 3:30pm New Member Orientat	Club Open 9-12:30
18	19	20	21	22	23	24
Club Closed	Presidents' Day 8am Pages 2 for Mac 8am Financial Education SIG 12:45pm Compose Yourself SI +2 more	12pm Tech Help 3:30pm Windows 11 Beginners	8am Pages 2 for Mac 3:30pm Photoshop Elements C	3:30pm Reserved Room	10:30am Mac 2: Mac Features	Club Open 9-12:30
25	26	27	28	29	Mar 1	2
Club Closed	10:30am YouTube 101 - Introd 1pm Excel Microsoft For Wind 6pm SIG-PhotoshopElements	12pm Tech Help	10:30am Apple Watch-Almost 1pm Excel Microsoft For Wind	10:30am Apple Watch-Almost	First Day of Women's Histor 10:30am PC Basic Beginning E	Open House 9am - 12:30pm



Feature Activity


CAM IT Overview
with Rebecca Bird



Information Technology

Do we have a manager here?

We sure do! It's me; Rebecca Bird



Team



Rebecca Bird

Information Technology
Manager



Gary Wilks

System Administrator



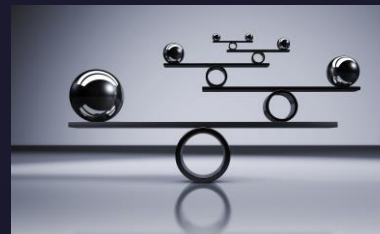
Demian Newsom

Help Desk &
Member Portal Support



Gene Couch

Database Admin
Part Time Contractor



+ A Variety of Vendors
– Audio Visual, Technology Services etc.



CAM IT staff may have titles, but we are like the 3 Musketeers; our hats are many!

“ Is it plugged in? Have you tried turning it on? ”

- Basic Staff Support
- System & Network Administration
- Member Portal Support
- Audio Visual
- Project Management
- New Technology Investigation

General CAM IT Responsibilities



A workday in the life of Me

In all Honesty that all Depends on the Day!

The Recent

- Projectors have been replaced in Apache, Havasupai, Maricopa
- New Credit Card Terminals at Pro Shops and Rec Centers (including Membership)
- Approval to deploy standardized computers, monitors, and other computer components
- Purchase of a new Soundboard
- Purchase of a new Lightboard
- Northstar Assessment
- Windows Server & SQL License Updates
- Approval for the Assessment of our Network Infrastructure / TAC Technology Roadmap
- Approval for the Assessment of Cimarron Recreation Center & Sonoran Ballroom (Kiva)
- Approval for the AMPs to be replaced at the Sonoran Ballroom

The Future

- With the Network & A/V Assessments I am slating for the following future planning to be mapped:
 - Infrastructure Improvements
 - Hardware/Software Improvements
 - Process, Procedure, Protocol – Let's get us current



The Now

We are aware we have issues (example)

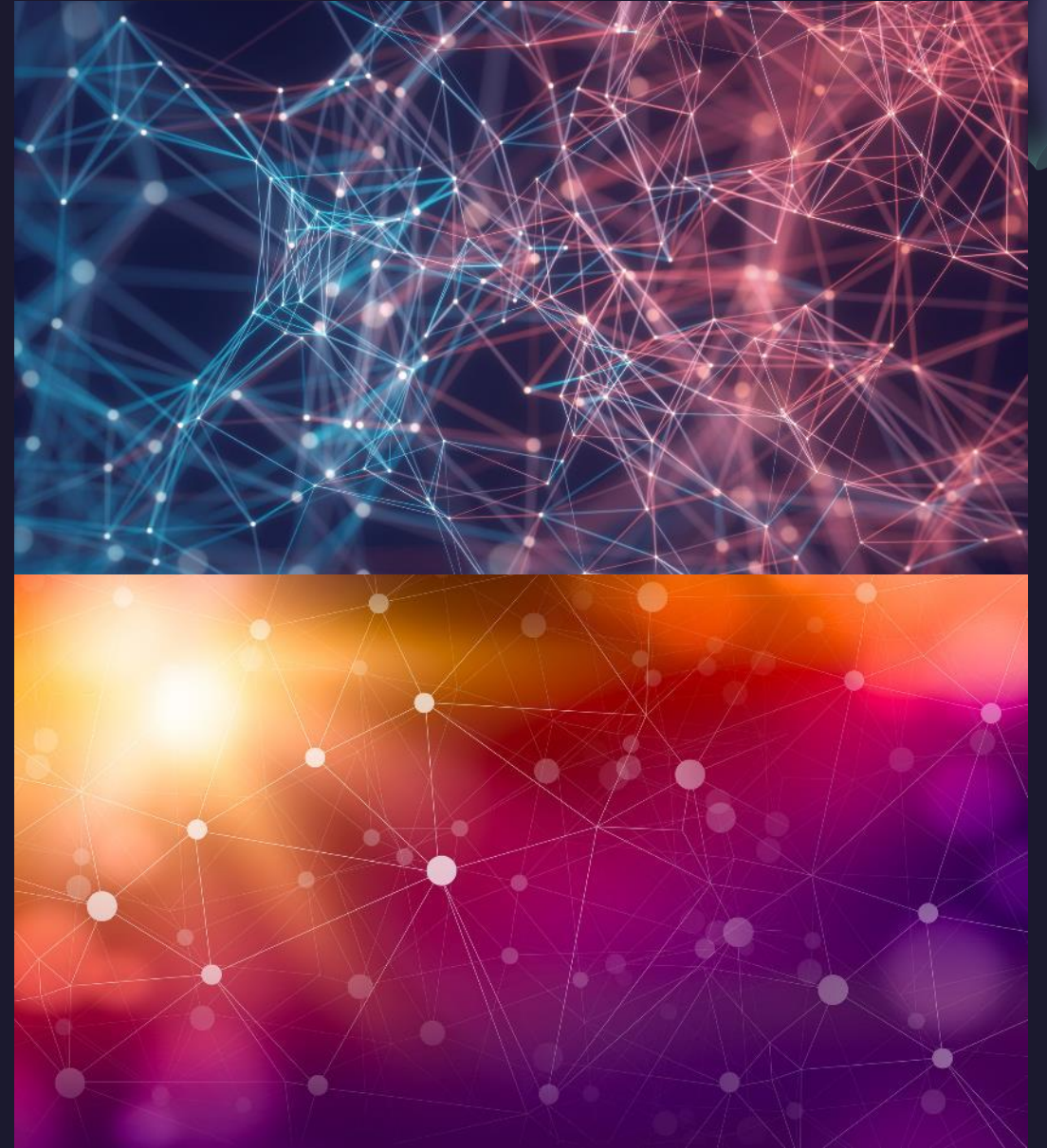
- Wi-Fi dropping or spotty

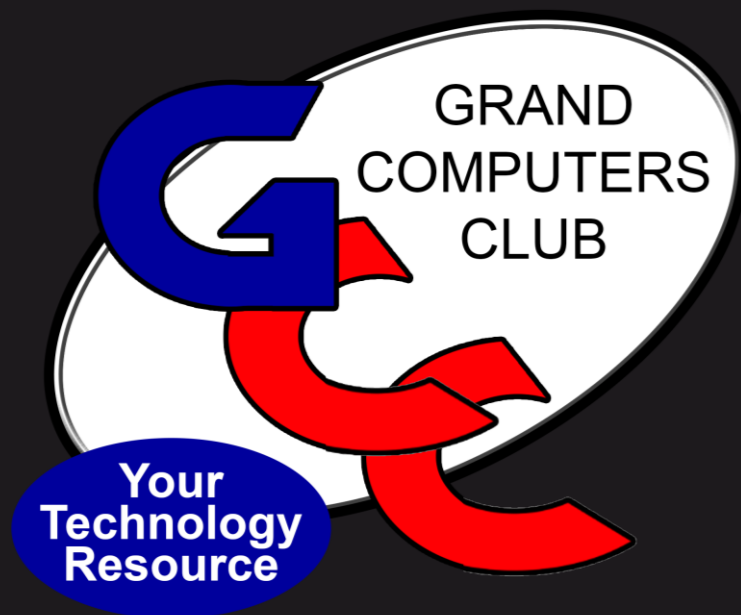
Some issues we can help with while others we are working on with the appropriate team(s):

- NorthStar App
- Website Functionality
- Member Activity Numbers and their cards
- Food & Beverage payment processing issues on tablets



Thank You





Questions?